
UNIVERSITY CONTRACT AWARD

DATE ISSUED: July 1, 2023

COMMODITY: **Professional Services for the Deaf and Hard of Hearing**

CONTRACT#: UC-23-KA100722K

FOR: University of Connecticut and the UConn Health

Payment Terms: See below

TERMS OF CONTRACT:

- A. The University of Connecticut or using agency will issue either an individual purchase order or a blanket purchase order for services.
- B. The term of this contract shall be from July 1, 2023 to June 30, 2026 with options to renew for five (5) additional one (1) year terms.

1 st Extension	7/1/2026 to 6/30/2027
2 nd Extension	7/1/2027 to 6/30/2028
3 rd Extension	7/1/2028 to 6/30/2029
4 th Extension	7/1/2029 to 6/30/2030
5 th Extension	7/1/2030 to 6/30/2031

Category Manager, Business Support Services:

Jessica LaPointe

Email: jessica.lapointe@uconn.edu

Vendor and Fee Information:

1) Karas Enterprises Inc. DBA Karasch & Associates

1646 West Chester Pike

West Chester, PA 19382

Contact: Joe Alberici

Phone: (800) 621-5689 Ext. 122

Email: jalberici@karasch.com

Payment Terms: Net 30

Provides:

Remote CART individual class or meeting - remote CART audience/virtual audience - remote CART large screen/live audience - remote captioning live stream or broadcast - remote meaning-for-meaning (C-Print/Typewell captioning) - remote ASL individual - remote ASL audience - Offline CC\Transcription in 1 business day turnaround, 3 business day turnaround or 5 business day

turnaround - Virtual Encoder rental - Hardware Encoder rental - Remote Tech Support - Onsite Tech Support.

Description of service and all included costs:

- CART CAPTIONING SERVICES: Remote individual class or meeting - \$93.00 per hour (normally 1-4 viewers)
- Remote audience/virtual audience - \$117.00 per hour (normally 5+ viewers)
- Remote large screen/live audience - \$149.00 per hour
- Remote live stream broadcast - \$162.00 per hour (when an EEG Captioning encoder is used)
- CART EXTRA FEES: Night/weekend/holiday incurs an extra \$15 per hour
- Billing is at a one (1) hour minimum and then in thirty (30) minute increments
- 24-hour cancellation policy: if a request is cancelled within 24 hours from the start time of the request, the entire scheduled time is billed
- MEANING FOR MEANING SERVICES (C-Print/Typewell): Remote meaning-for-meaning - \$59.00 per hour MEANING FOR MEANING EXTRA FEES: Night/weekend/holiday incurs an extra \$15 per hour
- Billing is at a one (1) hour minimum and then in thirty (30) minute increments
- 24-hour cancellation policy: if a request is cancelled within 24 hours from the start time of the request, the entire scheduled time is billed

- ASL SERVICES: Remote individual - \$94.00 per hour per interpreter
- Remote audience - \$117.00 per hour per interpreter ASL EXTRA FEES: Night/weekend/holiday incurs an extra \$15 per hour
- Billing is at a two (2) hour minimum and then in thirty (30) minute increments
- 48-hour cancellation policy: if a request is cancelled within 48 hours from the start time of the request, the entire scheduled time is billed
- TRANSCRIPTION AND CAPTIONING SERVICES: 1 business day turnaround - \$2.85 per minute
- 3 business day turnaround - \$1.75 per minute
- 5 business day turnaround - \$1.20 per minute
- OTHER FEES AND SERVICES: Virtual Encoder rental - \$530.00 per week
- Hardware Encoder rental - \$1,130.00 per week

- Remote Tech Support - \$85.00 per hour | Onsite Tech Support - \$127.00 per hour + any travel and lodging fees.